



**DOING
THE MOST
GOOD™**

Food/Groceries

Help by Phone - 301-699-9009
 PG Food Assistance Program - 301-909-6343
 Fish of Laurel - 301-262-7106

Food Stamp Assistance - 301-209-5000
 PG County WIC Program - 301-853-9600

Clothing Assistance

Mission of Love - 6180 Old Central Ave, Capitol Heights - 301-333-4440
 Shabach Clothing Closet, Landover, MD - 301-322-9593
 Sacred Heart Catholic Church - 16501 Annapolis Rd - Bowie - 301-262-0704
 St. Michael Clothes Closet - Brandywine - 301-888-1498

Senior Citizens 60+

PG County Department of Aging - 301-265-8450
 Meals on Wheels - 301-265-8475
 Department of Housing and Community Development - 301-883-5501
 Catholic Charities Answers for Aging - 301-265-8450
 Senior Nutrition - 301-265-8475

Substance Abuse Treatment

Hope House - 419 Main Street - Laurel - 301-490-5551
 501 Hampton Park Blvd, Capital Heights - 301-324-2872
 3001 Hospital Drive, Cheverly - 301-583-5920
 9314 Piscataway Road, Clinton - 301-856-9400
 The Salvation Army - 301-277-7878

Healthcare

Help by Phone - Prescription Assistance - 301-699-9009
 PG County Health Line - 301-699-9009
 Maryland Health Exchange Enrollment - 1-855-642-8572
 Kaiser Care for Kids Program - 301-324-2925

Budgeting/Debt Counseling

Money Management International - 1-866-889-9347

Furniture Assistance

Mission of Love - 301-333-4440
 A Wider Circle - 301-608-3504

Burial Assistance

The Department of Social Services - 301-209-5000

Job Assistance Programs

PG County Job Resources for Youth - 301-883-6200
 Workforce Services of PG County - 301-618-8425
 PG County One Stop Career Center - 301-618-8400
 for Largo, and 301-362-9714 for Laurel

Transportation Assistance

Call-A-Bus - 301-499-8603

Veteran's Support

Veterans First - 202-658-9599
 Veterans Crisis Line - 1800-784-2433
 Maryland Department of Veteran Affairs
 1877-770-4801
 National Call Center for Homeless Veterans
 1-877-424-3838

Identification and Birth Certificates

425 Brightseat Road, Landover MD - 301-324-2940

Immigration Services

CASA de Maryland - 301-431-4185



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EMERGENCY ASSISTANCE RESOURCE GUIDE FOR PRINCE GEORGE'S COUNTY, MD

The below listed agencies are available for different emergency services through the county

The Salvation Army - 4825 Edmonston Road, Hyattsville, MD 20781 - 301-277-6103 - Rent, Mortgage, Utilities, Food, Clothing, Furniture

ALL Requests

2-1-1 - Maryland - Provide resources for health and human services 24/7

Rent, Mortgage and Utility Assistance

Bethel House - 6810 Floral Park Road, Brandywine, MD -301-372-1700
 United Communities Against Poverty - UCAP - 1400 Doewood Lane, Capitol Heights, MD - 301-322-5700
 Laurel Advocacy and Referral Services - LARS - 301-776-0442 (Laurel residents only)
 Prince George's County Eviction Prevention Program - 301-909-6362 and Maryland Energy Assistance Program (MEAP) - 301-909-6000
 Mary's Center - 202-545-2024
 Labor of Love - 301-735-0121
 Community Support Systems - 14070 Brandywine Road, Brandywine, MD - 301-372-1491
 Bowie Interfaith - 2614 Kenhill Drive, Bowie (city only) - 301-262-6765
 Housing Initiative Partnership - 6525 Belcrest Road, Hyattsville, MD - 301-699-3835 - (Mortgage)
 Maryland Hope - Mortgage - 1-877-462-7555
 PG County Homeless Hotline for Shelter - 301-864-7140 /301-864-7161
 Shepherd's Cove Homeless Shelter - 301-386-4444
 Community Ministries of Prince George's County - 301-499-2319 - www.cmpgc.com
 U.S. Department of Housing and Urban Development - 1-800-767-7468
 HUD's Making Home Affordable Program - www.makinghomeaffordable.gov
 Family Crisis Center of Prince George's County - Counseling and Shelter for women of domestic violence - 301-336-6200
 Catholic Charities - 202-772-4300

Food Programs

Community Café, First Unit Methodist - 6201 Belcrest Road, Hyattsville, MD - Hot Meals (Mon, Tues, Wed, & Fri at 12:30pm)
 Elisabeth House - 308 Gorman Avenue, Laurel MD - Hot meals, daily dinner and packed lunch at 6:30pm
 St. Jerome - 5207 42nd Place, Hyattsville, MD - Hot meals on Thursdays at 12:30pm
 Ager Road United Methodist Church - Food Pantry - Every 1st and 3rd Thursday of each month - 301-422-2132



THE PRINCE GEORGE'S COUNTY GOVERNMENT
DEPARTMENT OF FAMILY SERVICES
Aging and Disabilities Services Division



Rushern L. Baker, III
 County Executive



Pages
1 & 2
Subsidized
30%

SENIOR HOUSING

Department of Housing and Community Development.....301-883-5501
 Prince George's County
 9400 Peppercorn Place
 Landover, Maryland 20785

Accepts applications for all county owned senior citizens housing. Housing is available to those aged 62 and over, who meets the eligibility requirement. Rent is approximately 30% of income. Call Monday - Friday 8:30 A. M. - 4:30 P.M. for information and applications.

*** Subsidy - Government Owned Housing**

The Housing Authority of Prince George's County301-883-5501

Cottage City Towers
 4142 Bunker Hill Road
 Cottage City, MD 20722

Owens Road
 1100 Owens Road
 Oxon Hill, MD 20745

Marlborough Towne
 1849 Tanow Place
 District Heights, MD 20747

Rollingcrest Village
 Sargent & Chillum Road
 Chillum, MD 20782

***PRINCE GEORGE'S COUNTY LOW INCOME SUBSIDY HOUSING**

*Avondale Manor
 4915 Eastern Avenue
 Hyattsville, MD 20782
 (301) 853-7787

*Cheval Court
 2611 Luana Drive
 Forestville, MD 20747
 (301) 736-0685

*Bowie Common's
 3909 New Haven Ct.
 Bowie, MD 20716
 (301) 249-2575

*Chillum Oaks
 6305 Riggs Road
 Hyattsville, MD 20783
 (301) 853-2755



**COMMUNITY
LEGAL SERVICES**
OF PRINCE GEORGE'S COUNTY, INC.

ARE YOU A TENANT IN NEED OF LEGAL REPRESENTATION?



**ARE YOU BEHIND ON
YOUR RENT?**

**ARE YOU A TENANT IN
NEED OF ADVICE FOR
AN UPCOMING
FAILURE TO PAY RENT
HEARING?**

**ARE YOU A TENANT
WHO HAS CONCERNS
ABOUT YOUR RENTAL
PROPERTY?**

FAILURE TO PAY RENT TENANT REPRESENTATION PROGRAM:

What: Community Legal Services of Prince George's County, Inc., is launching a "Failure to Pay Rent Tenant Representation Program" to provide **FREE** legal representation to income-eligible tenants in Prince George's County Rent Court.

Where: Prince George's County District Court
4990 Rhode Island Ave., Hyattsville, MD 20781

Are you Interested? Call: (240) 391-6370 or
Email: Info@clspgc.org.



Housing Services for Individuals with Disabilities and/or Seniors

Program/Organization	Contact Information	Services
Community Support Systems, Inc.	1407 Brandywine Road Brandywine, MD 20613 301-372-1491 CSS1995@AOL.COM	-Food Pantry -Help apply for social services/benefits -Monetary Assistance (i.e. rent/mortgage, utilities, transport, medical)
Avondale Park Apartments (Victory Housing)	4915 Eastern Ave Hyattsville, MD 20782 301-853-4318	-Low income Senior Housing
Park View at Bladensburg	4201 58 th Ave Bladensburg, MD 20710 301-699-9785	-Low income Senior Housing (apartments)
Council House	3940 Bexley Pl, Suitland, MD 20746 301-423-0228	-Low income Senior Housing (apartments)
Cheval Court (Victory Housing)	2611 Luana Drive Forestville, MD 20747 301-736-0685	-Low income Senior Housing (apartments)
Victory House of Palmer Park (Victory Housing)	7801 Barlowe Road Palmer Park, MD 20785 301-341-4995	-Low income Senior Housing (apartments)
Pin Oak Village	1610 Excalibur Road Bowie, MD 20716 833-538-8873	-Low income Senior Housing (apartments)

Additional Housing Search Resources:

<http://www.socialserve.com/> - database of low market rate housing

<http://mdod.maryland.gov/housing/Pages/Renting.aspx> - Housing services for persons with disabilities

Many have waiting lists. You can at least get on them and see if housing is available later on.

HELP WITH YOUR WATER AND SEWER BILLS

WSSC can help make your water and sewer bills more affordable. We've enhanced our Affordability Programs to provide financial assistance to more customers.

Customers can make arrangement to significantly reduce their WSSC bills.

Get started now by calling - 301-206-4001



Need help right now?

Our representatives are here to help and ready to work with you to determine a payment option that will help your situation.

Bill Adjustments are available to residential customers once every three years under certain circumstances.

Flexible Payment Options, including extended due dates and payment plans, can help when customers have an unexpected financial hardship.



Need help repairing your water service line?

WSSC is proud to present PipeER, a new water service line replacement emergency loan program. PipeER provides loans to finance the replacement of leaking pipes located on residential property that connect from WSSC's service connection to the residence.

PipeER

Customers are eligible to receive a maximum \$5,000 loan, paid directly to a WSSC licensed plumber. The loans are administered by the WSSC Federal Credit Union. 301-206-8111, 240-459-8008 or wsscfcu.org/pipeer.



Need long-term assistance?

We'll ask you if your income might make you eligible for one of three programs that can reduce your WSSC bills in the future.



The Water Fund

Provides customers in need up to \$500, once per year. The program is administered by the Salvation Army and funded by generous donations from WSSC customers, employees and community partners. wsscwater.com/waterfund

- Montgomery County Salvation Army
301-515-5354
- Prince George's County Salvation Army
301-277-6103



Customer Assistance Program (CAP)

Provides a credit for WSSC's fixed fees on water and sewer bills of up to \$28 per quarterly bill.

wsscwater.com/CAP

Enrollment and qualifications by the Office of Home Energy Programs.
800-332-6347

dhr.maryland.gov/office-of-home-energy-programs



Bay Restoration Fund Exemption

Waives the state-mandated Bay Restoration Fund (BRF) Fee up to \$15 per quarterly bill.

wsscwater.com/bayexempt



wsscwater.com/assistance

301-206-4001

[@WSSCWater](https://www.facebook.com/WSSCWater)

[@WSSCWaterNews](https://www.facebook.com/WSSCWaterNews)

We're improving to deliver safe, seamless and satisfying water services... all day, every day.

ASISTENCIA PARA PAGAR SU FACTURA DE AGUA Y ALCANTARILLADO

WSSC le puede ayudar a que sus facturas de agua y alcantarillado sean más asequibles. Mejoramos nuestros programas de asequibilidad con el fin de brindar asistencia financiera a más usuarios.

Los usuarios domiciliarios pueden hacer arreglos para reducir de forma significativa sus facturas de la Comisión Sanitaria del Área Suburbana de Washington (WSSC, por sus siglas en inglés).

Comience llamando al 301-206-4001



¿Necesita ayuda ahora?

Nuestros representantes están aquí para ayudarlo y listos para determinar una opción de pago que ayude a su situación.

Los ajustes de facturas están disponibles para usuarios residenciales una vez cada tres años bajo ciertas condiciones.

Las opciones de pago flexibles, incluyendo la extensión de las fechas límites y los planes de pago, pueden ser útiles cuando los usuarios atraviesan dificultades financieras inesperadas.



¿Necesita ayuda para reparar su línea de servicio de agua?

WSSC le presenta PipeER, un nuevo programa de préstamo para reemplazar su línea de servicio de agua en una emergencia. El programa PipeER, en una emergencia, le ofrece un préstamo para reemplazar su línea de servicio de agua rota en su propiedad. La línea de servicio es la tubería que conecta su residencia a la tubería de agua de WSSC.

PipeER

Cientes son elegibles para recibir un préstamo máximo de \$5.000, pagado directamente a un plomero con licencia y certificado por WSSC. Los préstamos son administrados por la WSSC Federal Credit Union. 301-206-8111, 240-459-8008 o wsscfcu.org/pipeER.



¿Necesita asistencia a largo plazo?

Le preguntaremos si su ingreso le permite participar en uno de los tres programas para reducir su factura de WSSC en el futuro.



El fondo para el agua (the Water Fund) ofrece ayuda financiera de hasta \$500 una vez por año a clientes necesitados. Administrado por el ejército de salvación y financiado por donaciones de clientes, empleados de WSSC y socios comunitarios de WSSC.

wsscwater.com/waterfund

- Montgomery County Salvation Army
301-515-5354
- Prince George's County Salvation Army
301-277-6103



Programa de Asistencia al Cliente (CAP)

Proporciona un crédito para las tarifas fijas de la WSSC en las facturas de agua y alcantarillado.

Hasta \$28 por factura trimestral.

wsscwater.com/CAP

Inscripción y calificación según la Oficina de Programas de Energía Doméstica
800-332-6347

dhr.maryland.gov/office-of-home-energy-programs



Exención de Financiación de Restauración de la Bahía

Exoneración de la tarifa de Financiación de Restauración de la Bahía (BRF, por sus siglas en inglés) exigida por el estado.

Hasta \$15 por factura trimestral.

wsscwater.com/bayexempt



wsscwater.com/asistencia

301-206-4001

[@WSSCWater](https://www.facebook.com/WSSCWater)

[@WSSCWaterNews](https://twitter.com/WSSCWaterNews)

Estamos mejorando para proveer un servicio de agua seguro, continuo y satisfactorio... todo el día, todos los días.

NEED HELP PAYING YOUR HEATING BILL?

Find out if WAFF can help.

Eligibility and Qualifications

- 1 Apply at the Salvation Army office where you live.**
Assistance is available in:
 - District of Columbia (see other side for locations)
 - Maryland (see other side for locations)
 - Virginia (see other side for locations)
- 2** WAFF Energy Assistance is distributed primarily based on **family income and size.**
- 3** **WAFF pays for all types of heating sources** including natural gas, electricity, oil, or another fuel source.
- 4** To be eligible, you must be in an **emergency situation** and have received the maximum government energy assistance.
 - If you are a **gas or electric heating customer**, you must have a disconnection notice from your utility. WAFF only pays for the primary heating source.

The Salvation Army administers the distribution of WAFF funds to residential heating customers.

WHEN AND WHERE TO APPLY

WAFF applications are accepted January 1 through May 31. To apply for WAFF assistance, you must go to The Salvation Army office where you live.

Washington, DC

1434 Harvard St., NW
Washington, DC 20009
202-332-5000
(Serving Wards 1 - 6)

2300 Martin Luther King, Jr. Ave., SE
Washington, DC 20020
202-678-9771
(Serving Wards 7 and 8)

Maryland

Calvert, Charles and St. Mary's
Counties
7 Post Office Road, Suite D
Waldorf, MD 20602
301-638-9532

Frederick County

223 West 5th St.
Frederick, MD 21701
301-662-2311

Montgomery County

20021 Aircraft Dr.
Germantown, MD 20874
301-515-5354

Prince George's County

4825 Edmonston Rd.
Hyattsville, MD 20781
301-277-6103

Virginia

City of Alexandria
1804 Mt. Vernon Ave
Alexandria, VA 22301
703-836-2427

Arlington County
518 S. Glebe Rd.
Arlington, VA 22204
703-979-3380

Fairfax County, Fairfax City and Falls Church

4915 Ox Rd.
Fairfax, VA 22030
703-385-8700

Frederick, Clarke, Shenandoah, Warren counties and city of Winchester

300 Fort Collier Rd.
Winchester, VA 22603
540-662-4777

Loudoun County

10 Cardinal Park Dr.
Leesburg, VA 20175
703-771-3371

Prince William County

1483 Old Bridge Rd. Suite 102
Woodbridge, VA 22192
703-580-8991



If you need heat in the DC region, help is here.

A new program creates **even more opportunities** for assistance with heating bills through the Washington Area Fuel Fund (WAFF) beginning January 2.

What is the Merger Funds Program?

Through Washington Gas' merger with AltaGas, more low- and moderate-income customers now may receive support from WAFF, which helps with your winter heating bills if you live in Maryland, D.C., or Virginia. Contact your local Salvation Army office.

Eligibility requirements for the Merger Funds Program

- You must reside in the Washington Gas service territory and be a customer.
- Meet income eligibility guidelines (e.g., family of four earning \$75,050 could receive assistance).
- You have a disconnection notice, or had service disconnected.

Traditional assistance is still available.

Families who are not Washington Gas customers (but live in the Washington Gas service territory) are still eligible to receive WAFF assistance through your local Salvation Army office.

Get more information about receiving WAFF assistance at www.waffhelp.org

30649-1-0431
1218_WAFF_840K

Si necesita calefacción en la región del DC, la ayuda está aquí.

A partir del 2 de enero, habrá un nuevo programa que brinda **aún más oportunidades** para ayudar con las facturas de calefacción a través del Fondo de combustible para el área de Washington (WAFF, por sus siglas en inglés).

¿Qué es el Programa de Fusión de Fondos?

A través de la fusión de Washington Gas con AltaGas, más clientes de ingresos

Requisitos de elegibilidad para el programa de fusión de fondos

- Debe vivir en el territorio de servicio de Washington Gas y ser un cliente.

La ayuda tradicional todavía está disponible.

Las familias que no son clientes de Washington Gas (pero que viven en el